

AUGUST 2012

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

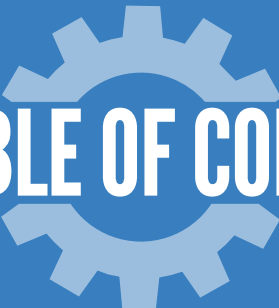


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.2%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$569,342,298.98**

Trust Fund Balance: **\$106,889,679.28**

Number of Employers in the Shared Work Program: **452**

Number of Affected Employees in the Shared Work Program: **33,668**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in August: **670**

SIF Balance (as of last day of August): **\$10,861,354.35**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **0**

Average Cost Paid on New PTD Claims: **0**

Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in August: **101**

First time payments which were due but held in August: **\$1,987,022.77**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers)
for which payments were due but held in August: **436**

Total Amount of 1st Payments which were due but held in August: **\$21,870,359.99**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,076**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri
Businesses through the Department's On-Site Consultations: **\$472,044**

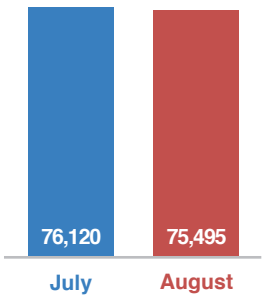
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the
Department's Consultations: **\$105,840**

Number of Missouri Miners Trained: **174**

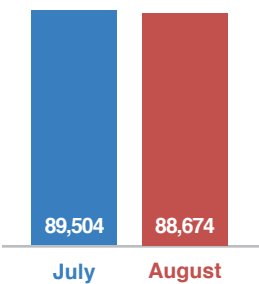
Number of Hazards Found at Missouri Mine Sites: **147**

Number of Miners Assisted by Hazards Removed: **915**

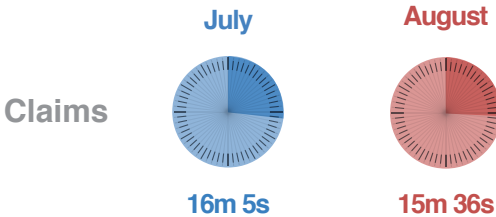
CALLS ANSWERED



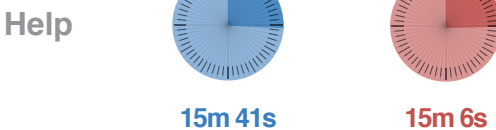
CALLS IN QUEUE



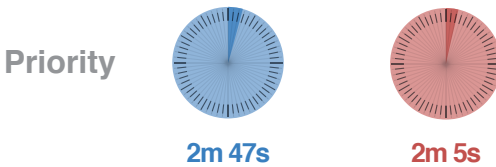
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

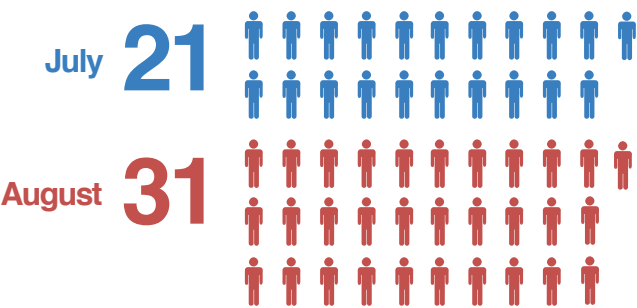


Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION



MONEY RECOVERED IN FRAUD*

July \$812,544 / August \$850,829 / YTD: \$7,558,639
**monthly totals are subject to change*

MISCLASSIFIED WORKERS IDENTIFIED

July 774 / August 695 / YTD: 6,524

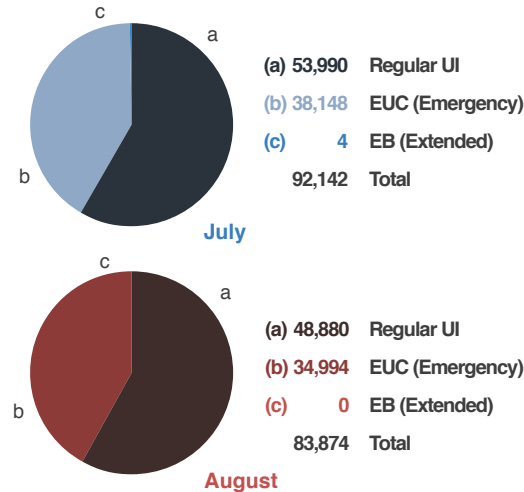
ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

July 125 / August 126 / YTD: 1,057

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

July \$247,808 / August \$305,519 / YTD: \$1,328,661
**monthly totals are subject to change*

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



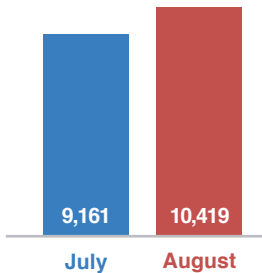
DELINQUENT UNEMPLOYMENT TAXES COLLECTED*



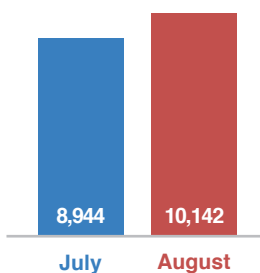
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

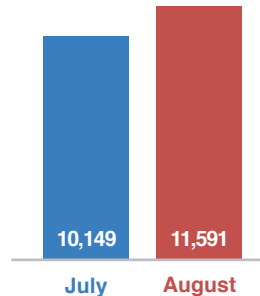
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



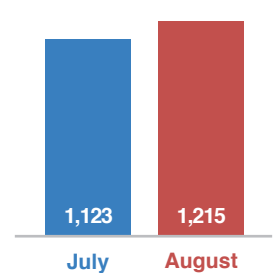
FIRST REPORTS OF INJURIES (FROIs) FILED



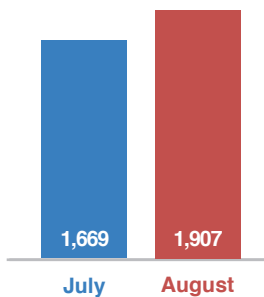
WORKERS' COMPENSATION CASES PROCESSED



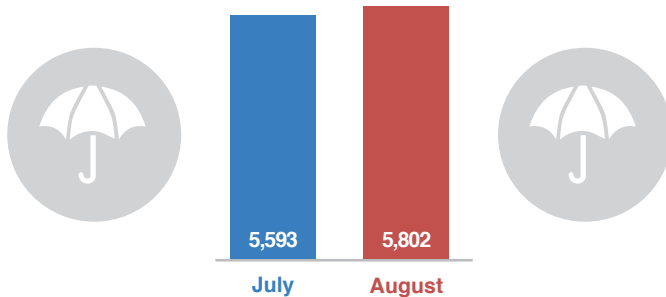
CLAIMS FOR COMPENSATION RESOLVED



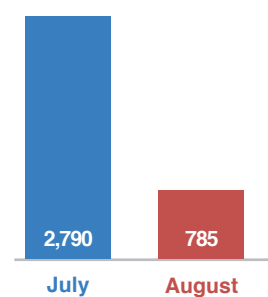
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

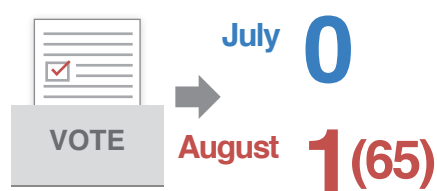
NUMBER OF PETITIONS FILED



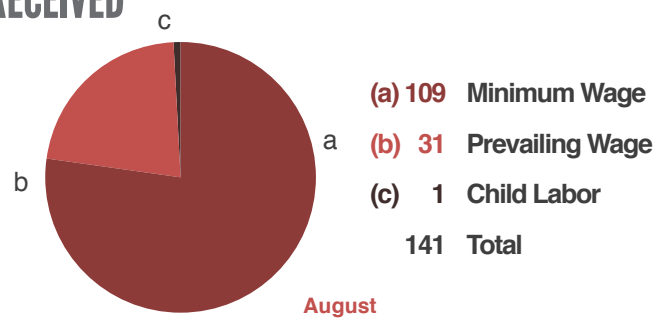
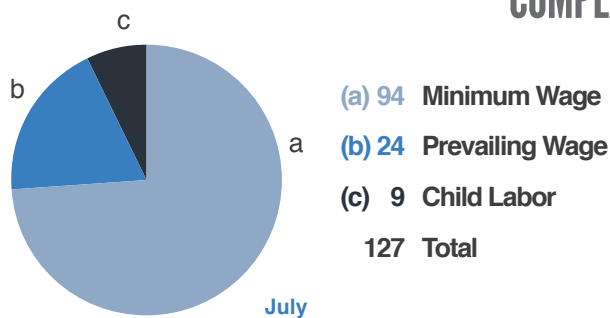
ELECTIONS HELD



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

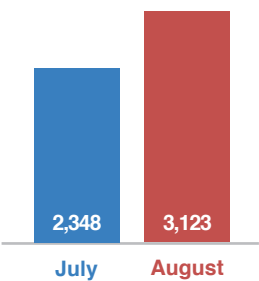


COMPLAINTS RECEIVED

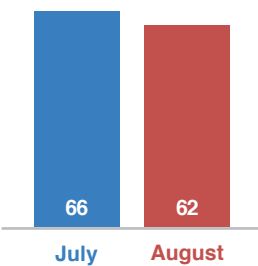


CALLS ANSWERED

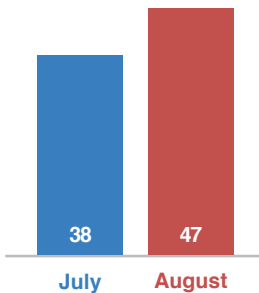
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

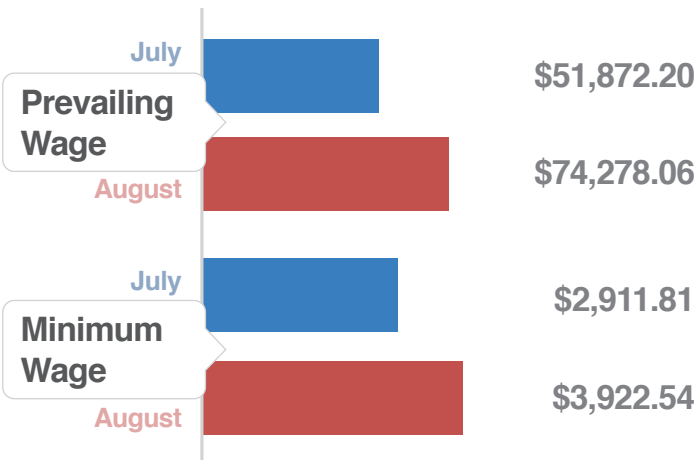


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

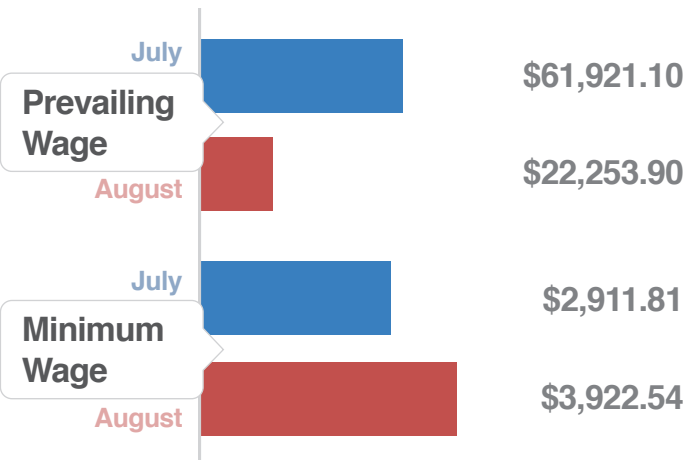


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

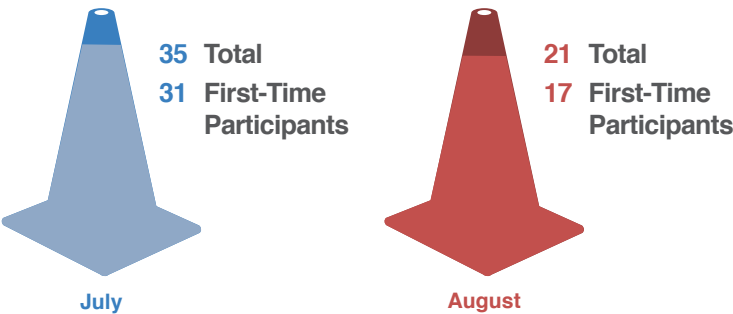
Restitution Assessed



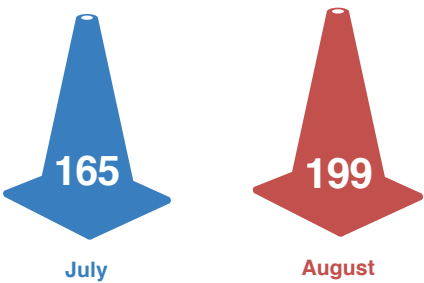
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



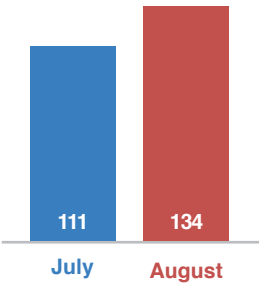
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



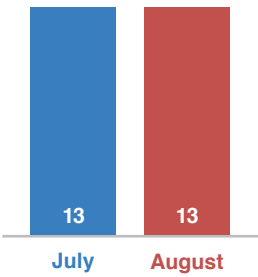
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

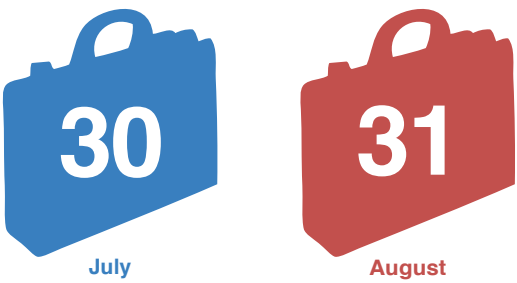
CASES CLOSED



CASES SETTLED
(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

July: 20 Within 180 Days, 0 After 550 Days, 26 Total

August: 20 Within 180 Days, 3 After 550 Days, 36 Total



CASES SET FOR HEARING July 0 / August 0

CASES APPEALED IN CIRCUIT COURT July 0 / August 1

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	July	August
Participants	288	216
Sessions	2	4

WEBSITE HITS FOR SPECIFIC PAGES

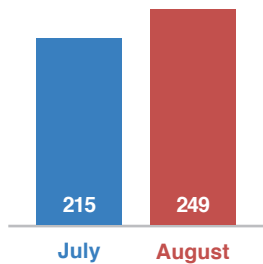
DIVISION OF WORKERS' COMPENSATION WEB HITS

	July	August
Workers' Compensation	9,421	9,948
Second Injury Fund	716	570

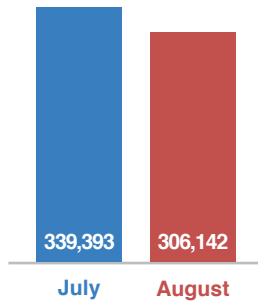
DIVISION OF LABOR STANDARDS WEB HITS

	July	August
Minimum Wage	5,552	5,488
Wage & Hour	3,792	3,889

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

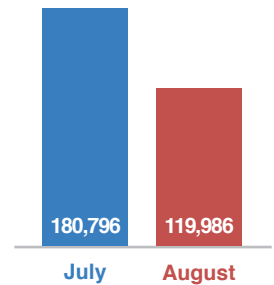


UI INTERNET CLAIMS WEB HITS

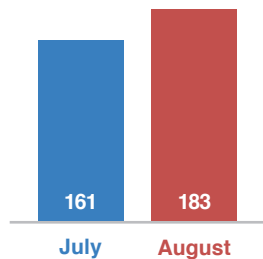


USTAR WEB HITS

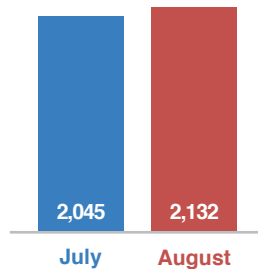
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS AUGUST
698,624

Total Views for MoLaborDept Channel: 254,926

Top 5 Viewed Videos

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- What's Next? - Part 1 13,040 views
- Phones are Busy 9,770 views
- Work Benefit Amount Calculator 9,510 views
- What's Next? - Part 2 9,423 views

5 Most Recent Videos

- Labor Talk: Keeping Kids Safe on the Farm 34 views
- House Bill 136 - 1 Year Later 157 views
- Labor Talk: Keeping Cool When It's Hot Hot Hot 204 views
- It's All About You 143 views
- Labor Talk: Tractor & ATV Safety on the Farm 102 views

Featured Video on <http://youtu.be/95posd1Jfms>

